



SHMOO

INSTALLATION GUIDE

Welcome

TO YOUR NEW SHMOO

WE KNOW YOU'RE EXCITED
SO LETS GET GOING!

INITIAL CHECK LIST

1

CHECK FOR DAMAGE

Report any issues

2

LEVEL UP

Using the adjustable feet and a spirit level
make sure the machine is level.

3

CONNECT WATER

Connect mains water to the back of the machine

4

ATTACH PLINTHS

Detachable for easy maneuvering / move
into position

5

INSTALL WATER FILTER(S)

(if not already installed)

6

TURN WATER SHUT OFF VALVE ON

7

FLUSH WATER FILTERS

Flush buttons located on inside of door

AND YOU'RE READY TO
FILL THE MACHINE

SCAN QR CODE FOR HELP



7

FLUSH SWITCH ON/OFF

CANISTERS

CHUTES

MIXING BOWLS & CAPS

SANITATION HOOK

NOZZLES

HYGIENE KIT

PLINTHS

FILLING FUNNEL

WASTE BUCKET



FILLING GUIDE

1. TWIST CHUTE UPWARDS
2. LIFT UP & REMOVE CANISTER FROM FLAVOUR DECK
3. HOOK CANISTER INTO FILLING CLIPS
4. USE FUNNEL PROVIDED TO HELP FILL
5. REPLACE CANISTER TO FLAVOUR DECK
6. TWIST CHUTE INTO PLACE - **POINT STRAIGHT DOWN**
7. ENSURE MIXING BOWL IS CLEAN AND CLEAR OF POWDER
8. ENSURE DUST CAP IS FITTED
9. PRESS FLUSH TO RUN A RINSE CYCLE

CANNISTER CLIP

TOP FIRST



User Guide

4 SIMPLE STEPS

1

**PLACE BOTTLE
IN DISPENSE AREA**

2

**PRESS SELECTION
BUTTON TO
DISPENSE DRINK**

3

**ALLOW MACHINE TO
DISPENSE DRINK**

4

**REMOVE BOTTLE FROM
MACHINE AND ENJOY**

westomatic
make it happen

CONTACT



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TROUBLESHOOTING GUIDE

MACHINE ISN'T DETECTING BOTTLE

- Clean the sensor in dispense area.
- If the issue persists, sensor may need adjusting by engineer.

WASTE BUCKET FULL

- Remove waste bucket and empty.
- Ensure weighted pipe is placed back in the bucket.
- Turn machine off and back on again to reset the error message.

ERROR CODE 19

- Button Failure.
- Call-out required by engineer.

POWDER NOT DISPENSING

- Check there is still powder in canisters (agitate to free powder) .
- Clean dispense nozzle/whipper/pipe to ensure there is no blockage.
- Press flush buttons to flush pipes.

CHILLER NOT DISPENSING COLD WATER

- Check Fuses.
- If issue persists contact engineer

SOUND AND VIDEO ADJUSTMENTS

- Scan QR for instructions on using the screen

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