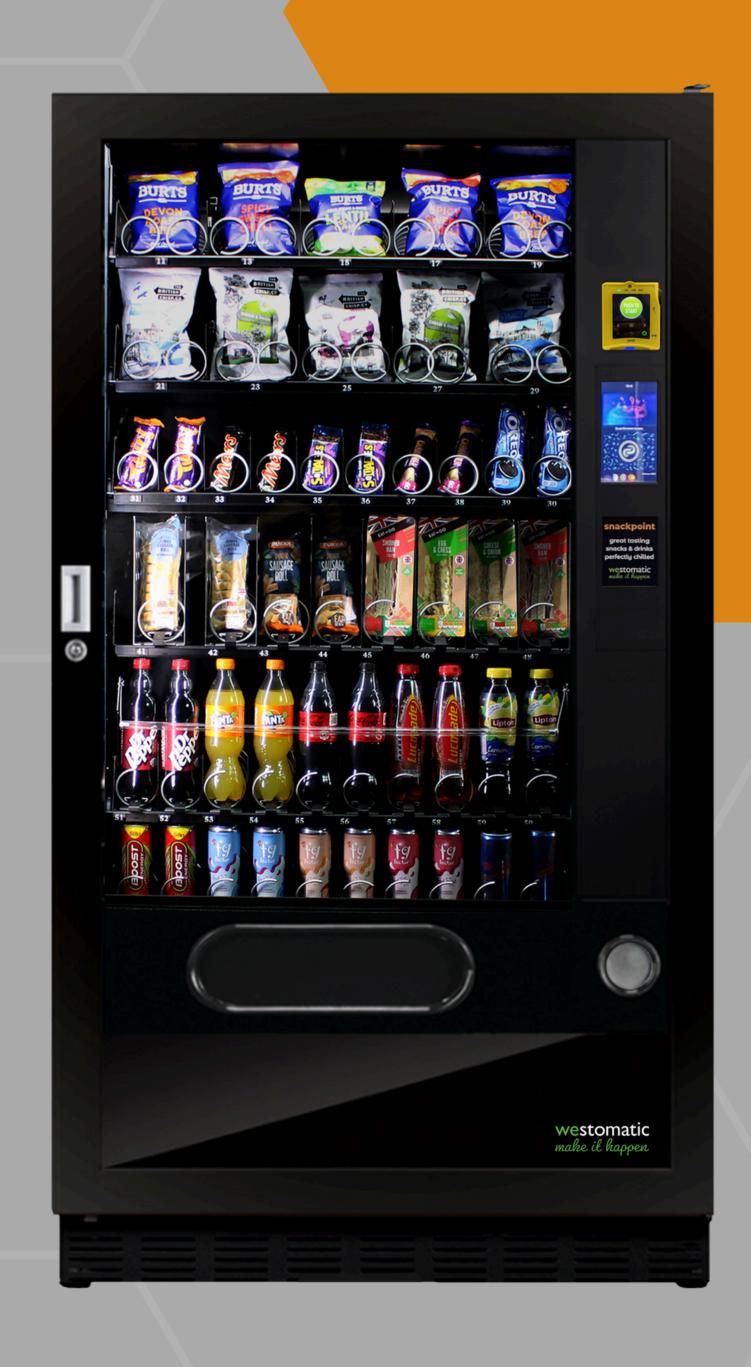
Shackpoint advanced

INSTALLATION & MAINTENANCE GUIDE



INITIAL CHECK LIST



CHECK FOR DAMAGE

Report any issues



LEVEL UP

Using the adjustable feet and a spirit level make sure the machine is level.



ATTACH FRONT PLINTH

Detachable for easy maneuvering / move into position



POWER ON MACHINE

(wait 12 hours for machine to reach temperature)



CONFIGURE & FILL COIN MECH/CARD READER

(if fitted)



CHECK SHELF CONFIGURATION

(adjust if necessary)



PERFORM TEST VEND - (MACHINE TEST)



FILL MACHINE & SET PRICES

AND YOU'RE ALL SET

SCAN QR CODE FOR HELP



CLEANING

WEEKLY:

- Check shelves and ensure they are free of any crumbs/debris.
- Wipe/hoover clean if necessary.
- Clean delivery area.





CLEAN ME!

EVERY 6 - 12 MONTHS:

- FRIDGE disconnect and remove, hoover ventilation and condenser grille, test temperature probes, check fans move smoothly and check cut out temperature.
- MACHINE TEST TEST EACH SELECTION Check all selections and spirals are running smoothly and check entire machine is free of rubbish/food/debris.
- COIN MECH Clean/test/refill/check reject mechanism

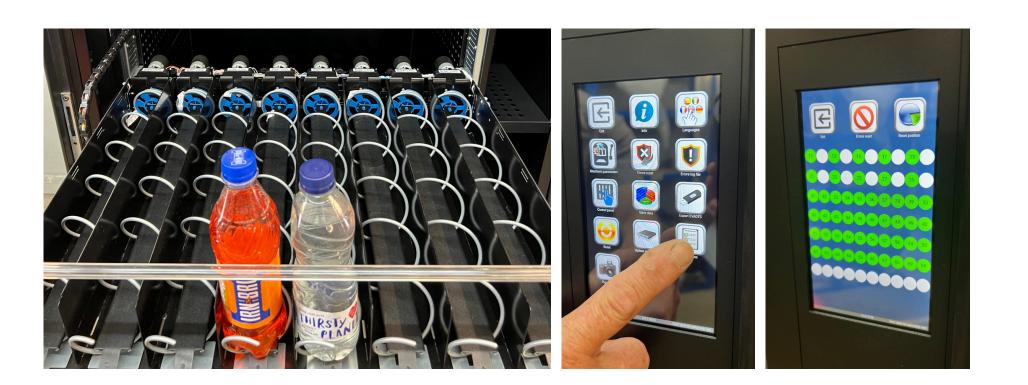


SCAN ME

FOR CLEANING,
FILLING &
MAINTENANCE GUIDES

FILLING

- 1. Each shelf slides out for easy filling.
- 2. Ensure you fill each shelf with the correct product for the spiral width.
- 3. When you have filled the machine it will automatically recognise the machine has been filled.
- 4. Perform a test vend to ensure products are moving freely. TEST SALES Select spiral to perform test.



PRODUCT SELECTION

USING THE TOUCH SCREEN:

- 1. Touch the screen any where to bring up selection screen.
- 2. Make you selection using the number that corresponds to the spiral/product.
- 3. Make the payment (if required).
- 4. Confirm selection by pressing the blue tick.







1

USE THE TOUCHSCREEN AND THE NUMBERS TO MAKE A SELECTION

2

SELLING PRICE IS DISPLAYED
ON PRICE DISPLAY

3

IF REQUIRED - ENTER PAYMENT - EITHER VIA CASH / CARD

4

PRESS BLUE TICK BUTTON - AND PRODUCT WILL DISPENSE

5

RETRIEVE PRODUCT FROM THE DELIVERY WINDOW

TROUBLESHOOTING GUIDE

MOTOR BLOCKED/SPIRAL NOT TURNING - ERROR CODE 1

- Put the machine in test mode to identify which motor has an issue.
 - Check there is no debris on the motors.
 - If the issue persists, the door motor may need replacing.

HEALTH CONTROL - ERROR CODE 30

- With the door open press the Error Reset screen, machine will reset.
 - If the issue persists consult an engineer regarding fridge fixes .

ERROR CODE 10

- Internal (Cabinet) temperature probe defective.
- Call-out required by engineer to test and fit a new probe.

ERROR CODE 11

- -Evaporator probe defective.
- Call-out required by engineer to test and fit a new probe.

NO CHANGE DISPENSED

- Check the coin mech is full - clean & fill if necessary.

MACHINE WON'T DELIVER PRODUCTS

- Check to see if sell by dates are active for products.
- Check the Health Control machine won't deliver if fridge is too warm.

PRODUCTS EXHAUSTED

- If a customer vends an empty selection - secure Vend prevents the sale from happening and the money is refunded.

PART NUMBER: 1011015

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