

# AUTOXPRESS

# Firmware update

Issue 1.0 October 2024 Author : Mark Lane

Page 0

October 2024



# Contents

1.	Introduction	. 2
2.	Do I need to update	. 2
3.	Obtaining the Firmware	. 3
4.	USB ports	. 3
6.	Firmware installation	.4



## autoXpress firmware update

## 1. Introduction

Thank you for purchasing your new autoXpress coffee barista system with us. As well as getting the latest Swiss designed espresso brewer you can take advantage of our updates when new features and tools become available in the constant changing world of coffee and coffee drinks

This guide will introduce you to the upgrade process of the touch screen . Your account manager will advise you if you need to update or not.

If your machine is not up to date with the latest software then contact your account manager for additional information, or contact our Technical Support Team call

Firmware downloads are available on WeSupport and custom downloads can be obtained directly from technical support.

+44(0) 1626 323100 or visit Westomatic at: www.westomatic.com

### 2. Do I need to update.

A quick way to tell if the machine needs to be updated is to open the door of the machine , Login and look at the version number bottom left of the HOME page as shown below and check on WeSupport for the latest version.

westomatic Service Centre 00:00 make il Rappen: Playlists 00/00/2024						
	Task	Urgency	Action			
	Espresso Boiler needs commissioning	Urgent	Commission			
	Grouts bin needs emptying	Urgent	Empty & sanitise			
	Waste bucket needs emptying	Urgent	Empty & sanitise			
	Litter Bin needs emptying	Urgent	Empty & sanitise			
	Shmoo Vanilla, in Canister 2 -Shmoo2, needs restocking	Urgent	Restock			
	Shmoo Strawberry, in Canister 1 -Shmoo1, needs restocking	Urgent	Restock			
	Canister 2 -Shmoo2 needs calibration of delivery rate	Urgent	Calibrate			
	Canister 4 -Instant needs calibration of delivery rate	Urgent	Calibrate			
	Syrup Pump 1 needs calibration of delivery rate	Urgent	Calibrate			
	Canister 1 -Shmoo1 needs calibration of delivery rate	Urgent	Calibrate			
	Syrup Pump 2 needs calibration of delivery rate	Urgent	Calibrate			
		-				
	Energy-saving (	io hot drinks)				
Version Number						
Wersion 05.00.1454 weston						
≡ <			Mark Lane Developer Leve	11 U		

Page 2



### 3. Obtaining the Firmware

Goto WeSupport and download the autoXpress Firmware file or request a copy from your account manager so that the relevant version be sent to you for your machine.

The file will be large and will be available as a ZIP file.

Zipped (compressed) files take up less storage space and can be transferred to other computers more quickly than uncompressed files.

Locate the zipped folder that you want to unzip (extract) files or folders from. This we be the file you download from WeSupport or sent via email.

Now do one of the following:

- To unzip a single file or folder, open the zipped folder, then drag the file or folder from the zipped folder to a new location.
- To unzip all the contents of the zipped folder, press and hold (or right-click) the folder, select **Extract All...**, and then follow the instructions.

It is preferable to unzip the file onto your computer and then copy the file onto a USB stick.

The extracted file will take the file name structure as shown.

### Autorista-<Version>.upgrade

Where the version is the latest named version in alphabetical order. The location on the USB stick is not important , you can create any folder you require.

### 4. USB ports

On opening the door to the machine you will see the back of the touch screen. Down the left hand side there is a single main USB port and a USB hub with 4 ports.

Use any free ports to insert your USB stick with the latest firmware on it.

Now follow the installation guide below.



## 6. Firmware installation

Sign in to service mode with you personal User ID and Passcode.



Using the three line burger menu bottom left. Press it to reveal the side menu

westomatic make it happen	Service ( Playle	00:00 00/00/2024			
Home					
Status					
Management		Urgency	Action		
Settings	ammissioning	urgent	Commission		
Components	ing	Diarre	Franty & sanitise		
Products	-,		Competence		
User interface	ptying	Urgent	Empty & sanitise		
Payment	9	Urgent	Empty & sanitise		
Lighting	er 2 -Shmao2. needs				
Connections		Urgent	Restock		
Media	anister 1 - Shmoo1, needs	Urgent	Restark		
Playground	ds calibration of delivery	Urgent	Calibrate		
	s calibration of delivery	Urgent	Calibrate.		
	ibration of delivery rate	Urgent	Calibrate_		
	ds calibration of delivery	Urgent	Calibrate		
	ibration of delivery rate	Urgent	Calibrate.		
	no hat drinks)				
Main Menu					
			with	il happen	
			Developer	ane 🔿	

Page 4 October 2024



### Now click on MANAGEMENT and UPGRADE FIRMWARE

make il happen	Service ( Playli	Sentre Sts		00/00/20
Home				
Status				
Management		Urgency	Action	
Flushing	primissioning	Urgent	Commission.	2
Out of service		-		
Clean screen	ing	Urgent	Empty & sanitise	
Configuration management		The second second	-	
Upgrade firmware	prying	Urgent	Empty & san dise	
Service users	ig .	Urgent	Empty&sanitise	
Pipes and Wires		_		
Clear machine	er 2 -Shmoo2, needs	Urgent	Restork	
Settings	mister 1 -Shmoo1, needs	Direct /	-	
Components		Oliven	Change.	
Products	ds calibration of delivery	Urgent	Calibrate	
User interface	s calibration of delivery	Urgent	Calibrate	
Payment		_		
Lighting	bration of delivery rate	Urgent	Calibrate	
Connections	ds calibration of delivery	Urgent	Calibrate	
Media	ibration of delivery rate	Urgent	Gabore	
Playground				-
	Energy-saving (	no hot drinks)		_
			wes	tomatic
≡ <			Mark L	ane d

The next screen will present you with your USB stick . All that is required now is to navigate to the location where you saved the upgrade file.

Select the upgrade file and press the UPGRADE button and follow the onscreen prompts.

weste make il	omat Lhapps	ic ser	Playlists	ze		00,	00:0 /00/202/
	Task			Urgency		Action	
	Espresso Boiler needs commissioning					umission.	
	Grouts	bin needs emptying			Engl	A sanitor	
Г		Select	t an upgra	de file			
	Direct	tory: /Lexar/Au Fi <mark>rm</mark> ware				D	1
		Name			Sie	Date modified	
		Autorista-Frithelstock new.upgrade			29M	22/12/2021 11:38	
		Autorista-Ipplepenő-Part1.upgrade			2214	6/06/2022 10:14	
		Autorista-Ipplepen6-Part2.upgrade			10M	6/06/2022 10:14	
		Autorista-Kentisbury6.upgrade			26M	9/10/2023 12:31	
		Autorista-Loxbeare5.upgrade			2714	24/04/2024 14:07	
		Autorista-Loxbeare6.upgrade			28M	9/08/2024 12:38	
		PAW					
UL.							
					Clo	se Upgrade	
					-		
		Energy-ca	aving (no h				
Version 05.0	0.1454						hatic
=	<					Mark Lane Developer Level	

The upgrade process can take up to 10 minutes. The screen will show you the progress of the boards updating in the background.

When the machine is ready you will be prompted to remove the USB stick and press RESTART.

















// EVA

Westomatic Vending Services Ltd Units 7- 8 Forde Court, Forde Road Newton Abbot, Devon United Kingdom TQ12 4BT



Registered office: Units 7-8 Forde Court, Forde Road, Newton Abbot, Devon TQ12 4BT United Kingdom. V.A.T. No. GB 730 3728 52 Registered in England 873813, Directors: R J S Brinsley (Chairman/Managing) Ashley Rote (Company Secretary)

Page 6